Veterans Review and Appeal Board Canada

Tribunal des anciens combattants (révision et appel) Canada

Annual Report

Administration of the *Access to Information Act*

2025-2026



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Message from the Chair



On behalf of the Veterans Review and Appeal Board (VRAB, the Board), I am pleased to present the 2025-2026 Annual Report to Parliament on the Administration of the *Access to Information Act*.

This legislation enhances government transparency by allowing Canadian citizens to access information held by the Government of Canada. It promotes openness, accountability, and dialogue between citizens and their government.

The Board continues to strengthen privacy and access to information practices to ensure Canadians can exercise their right of access to government records, receive high-quality information without delay, and have confidence that their personal information is protected.

Over the past year, the Board's Access to Information and Privacy (ATIP) unit continued work to advance privacy and access to information practices. Through improved governance, stronger collaboration, and modernized processes, the unit worked to protect personal information, support government transparency, and improve the efficiency and consistency of services provided to the public.

In the 2025-2026 fiscal year, the Board's ATIP unit processed 27,163 pages in response to ATIP requests and met its legislated timelines 98% of the time, ensuring Canadians received timely access to information.

I invite you to explore the report to learn more about our work.

Sincerely,

Richard Thibault

Acting Chairperson

Introduction

The *Access to Information Act* is intended to promote transparency by providing Canadian citizens and individuals present in Canada with a broad right of access to government records, while recognizing certain limited exceptions necessary to protect other important interests. It maintains that government information should be available to the public and should complement and not replace existing procedures for access to government information.

Section 94 of the *Access to Information Act* requires that the head of every government institution prepare a report on the administration of the *Act* for submission to Parliament each fiscal year.

This Annual Report is prepared and tabled in Parliament in accordance with Section 20 of the *Service Fees Act*.

About the Veterans Review and Appeal Board

The Veterans Review and Appeal Board has full and exclusive jurisdiction to hear, determine and deal with all applications for review and appeal that may be made to the Board under the *Pension Act*, the *Veterans Well-being Act - Part 3*, the *War Veterans Allowance Act* and other Acts of Parliament. All matters related to appeals under this legislation are authorized under the *Veterans Review and Appeal Board Act*.

The Board also adjudicates applications for review and appeal of service-related disability benefits decisions under the authority of the *Royal Canadian Mounted Police Pension Continuation Act* and the *Royal Canadian Mounted Police Superannuation Act*.

The Board follows the open court principle. This means that hearings and decisions are open to the public.

The Board's decisions are published on the Canadian Legal Information Institute (CanLII) website. CanLII is a well-known legal resource that organizes decisions by year and is searchable by key word.

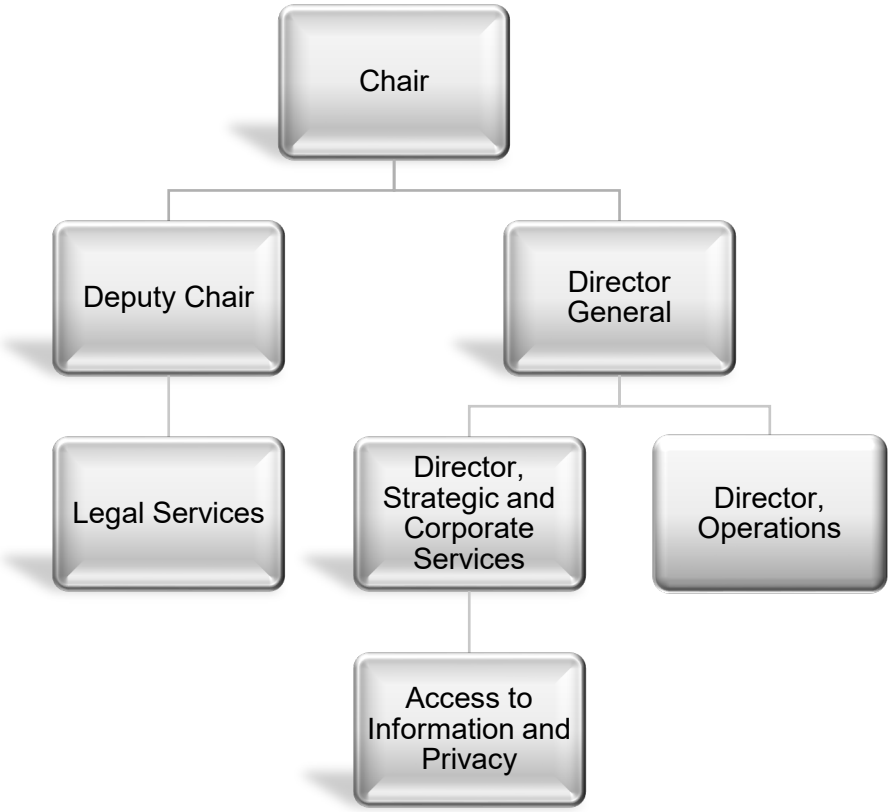
To balance openness in decision-making while maintaining an applicant's privacy, the Board removes personal information that is not relevant to the decision. This includes names of the applicant and non-expert witnesses, as well as other information that could identify the individual (e.g. file numbers or home address). A published decision may contain some information that is relevant to the decision, such as:

- the relationship between the applicant/appellant and a family member or witness at the hearing;
- medical conditions;
- occupational information;
- personal characteristics that are relevant to the disability application; and
- excerpts of medical opinions and doctors' reports.

This approach is consistent with the principles found in the "Use of Personal Information in Judgments and Recommended Protocol" approved by the Canadian Judicial Council.

Organizational structure

The Board has full responsibility for the administration of the *Access to Information Act* and the *Privacy Act*. The ATIP unit is under the Director, Strategic and Corporate Services, who acts on behalf of the Chair of the Board to oversee the administration of the *Access to Information Act* and the *Privacy Act*.



Responsibilities of the ATIP unit:

- Process requests for information submitted under the *Access to Information Act* and the *Privacy Act* in accordance with the legislation, regulations, and Treasury Board of Canada Secretariat (TBS) policies, guidelines and directives.
- Provide Board management and staff with advice and guidance regarding the interpretation and application of the *Access to Information Act* and the *Privacy Act* and related TBS policies, guidelines and directives.
- Develop policies, procedures and guidelines for the administration of the *Act* and related TBS policies, guidelines and directives.

- Coordinate the resolution of any complaints against the Board made to the Information Commissioner under the *Access to Information Act* and the *Privacy Act.*
- Respond to consultations from other government institutions on access and privacy requests.
- Promote awareness to ensure employees understand their roles and responsibilities and the Board fulfills its obligations under the *Acts*.
- Respond to Parliamentary Written Questions on access to information and privacy breaches.
- Support the Board's commitment to openness and transparency through proactive disclosures, informal releases of information and publishing the summaries of completed access to information requests to the Open Government portal.
- Review contracts with third parties using TBS guidance documents.
- Update the Board's information regarding the Info Source chapter on the Board's website in accordance with the TBS directive.
- Monitor and report on the Board's proactive disclosures.
- Prepare the annual reports to Parliament and the Annual Statistical Report on the administration of the *Access to Information Act* and the *Privacy Act.*

Delegation order

In September 2025, the Chairperson of the Veterans Review and Appeal Board delegated his authority for the purposes of the *Act*. Annex A is a copy of the signed delegation instrument that took effect September 1, 2025.

Performance for 2025-2026

In the 2025-2026 fiscal year, the Board's performance in responding to requests for information under the *Access to Information Act* has been marked by notable efficiency and transparency. The period saw a significant increase in the number of requests received with a decrease in pages processed from the previous year.

Formal access to information requests

The statistical reports support oversight, accountability, and transparency by providing data on the performance of the Government of Canada's Access to Information program. The following section provides a summary of the highlights of the Statistical Report (Annex B) regarding the Administration of the *Access to Information Act* for the period of April 1, 2025, to March 31, 2026.

In the 2025-2026 fiscal year, the Board responded to seven Access to Information (ATI) requests, and was within the legislated timelines 100% of the time – a key measure of the Board's performance.

Table 1. Number of access to information requests by fiscal year

2021-2022	2022-2023	2023-2024	2024-2025	2025-2026
6	3	4	3	7

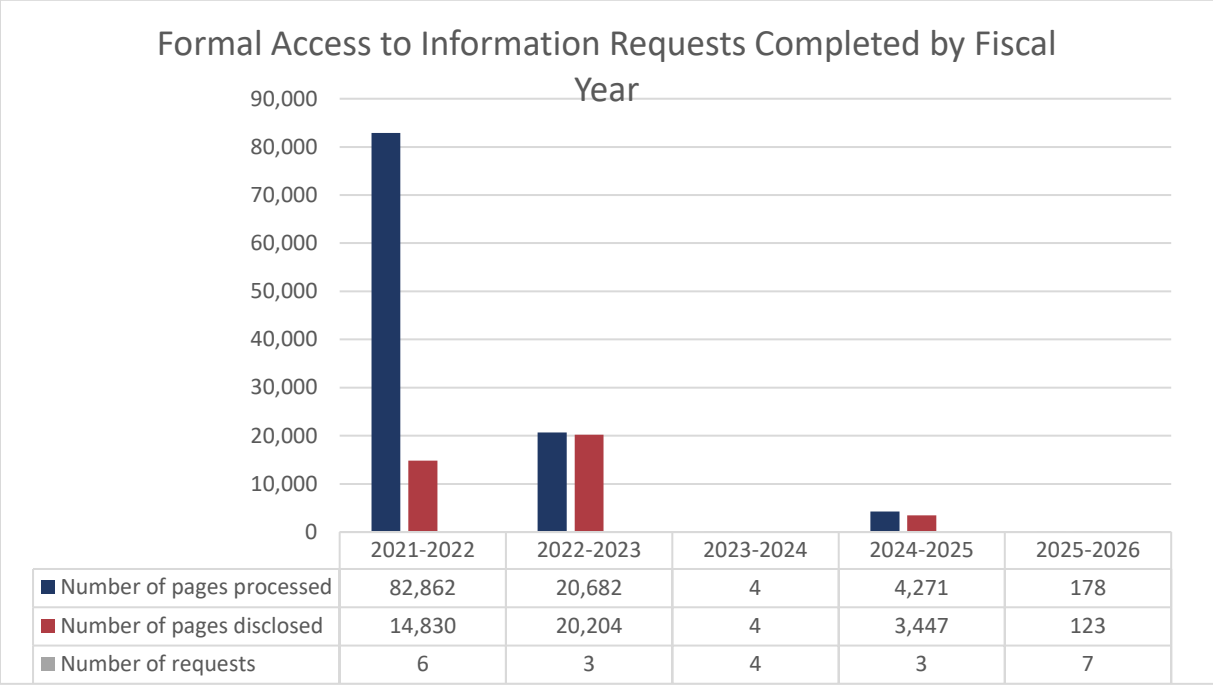
A total of seven requests were completed during the reporting period. Of those requests, 86% requests were completed within 15 days, while 14% were completed within 16 to 30 days. No requests took longer than 30 days to complete.

By disposition:

- Two requests were disclosed in their entirety, with one completed within 15 days and one within 16 to 30 days.
- One request was disclosed in part, completed within 15 days.
- One request resulted in no records existing, completed within 15 days.
- One request was abandoned, completed within 15 days.
- Two requests were neither confirmed nor denied, both completed within 15 days.
- There were no requests that were all exempted, all excluded, transferred, or declined with the approval of the Information Commissioner.
- One request remained open at fiscal year-end and was carried forward to the next fiscal year; however, it remained within the legislated timelines for processing.

There were no active requests as of the last day of the reporting period.

Figure 1. Number of pages processed vs the number of pages released by fiscal year



For 2025-2026, a total of seven requests were completed, involving 178 pages processed and 123 pages disclosed. While the number of requests was higher than in previous years, the volume of records processed was comparatively low.

The data reflects the unique workload dynamics of the Board's ATIP program. Request volumes alone do not necessarily indicate the level of effort required, as the number of records and their complexity can vary substantially between requests. Throughout these fluctuations, the Board's ATIP unit has remained agile and responsive, effectively managing changing demands while meeting all statutory requirements.

Informal access to information requests

The *Access to Information Act* mandates that Canadian government institutions publish summaries of the access to information requests they handle. Individuals can make informal requests for information previously disclosed under this *Act*, without incurring charges or adhering to specific timelines.

In 2025-2026, the Board received 12 informal access to information requests, resulting in the release of 11,888 pages. All requests were completed within 0-15 days.

There were no active requests as of the last day of the reporting period.

Summary of key issues and actions taken on complaints

The *Access to Information Act* grants individuals the right to access information held by government institutions. It also allows individuals to file a complaint with the Information Commissioner regarding issues related to an access request made under the *Act*, such as:

- the institution’s response to the request
- the institution’s failure to respond to the request
- the manner in which the institution handled the request.

In 2025-2026, the Board did not receive any complaints regarding access to information requests. No issues were raised by individuals concerning the handling or response to their requests. The Board remains committed to maintaining transparency and ensuring that all access to information requests are managed efficiently and effectively.

Extensions

Section 9 of the *Access to Information Act* allows institutions to extend the original 30-day statutory time limit if:

- the request is for a large number of records and meeting the original time limit would unreasonably interfere with the Board’s operations.
- consultations are necessary.
- third-party notification is required under subsection 27(1).

There were no extensions applied during the 2025-2026 fiscal year.

Consultations

Consultations with other government institutions take place when records that originate from another institution are retrieved in response to an ATIP request. Consultations are conducted if the disclosure of another institution's information could cause harm to that institution, compromise the conduct of international affairs, interfere with an investigation, affect national defence or involve other factors.

In 2025-2026, the Board received one consultation request from another Government of Canada institution. A total of 1,125 pages were reviewed. The Board recommended full disclosure of the information. A response was provided within 15 days for the request

Training and awareness

In 2025-2026, the Board's ATIP and Information Management (IM) units worked together to strengthen ATIP training for VRAB staff and Members.

Onboarding of new staff

As part of the onboarding process, many of our new employees and students at the Board participated in a newly developed ATIP training session. The session provided a comprehensive overview of personal information and information of business value, while reinforcing the important role employees play in information management and compliance with legislative requirements. It also highlighted best practices for handling information of business value and outlined measures to help prevent privacy breaches.

During the 2025-2026 fiscal year, the Information Management unit facilitated targeted small-group sessions with Board employees on information management processes and the transition to SharePoint. Approximately 35 employees (representing 100% of new staff) received role-specific training tailored to their business activities and information-handling needs.

Broader organization-wide training was also delivered to provide employees with general guidance on using SharePoint, managing documents and applying consistent information management practices.These sessions supported the ATIP program by promoting consistent recordkeeping practices, improving the organization and retrieval of information, and helping employees store sensitive information in appropriate locations with suitable access controls.

The training that was provided to students working on the hearing recording digitization project covered proper handling and transportation of client records, disposition protocols of physical media once digitized, and the handling of client information in electronic client systems. Once completed, all students transitioned to the Physical Records Digitization Project. This project converts paper records (both corporate and client records) into secure electronic formats to improve accessibility, preservation and

retrieval. It also reduces reliance on physical storage and supports more efficient searches for records responsive to ATIP requests.

Training and Awareness

Training and awareness activities related to the *Access to Information Act* were supported through ongoing guidance and day-to-day engagement with Board employees. The ATIP unit provided advice on access to information requirements, roles and responsibilities, and the handling of records as part of its regular operations. This continuous support helped foster awareness of access to information obligations and promoted compliance with legislative requirements across the organization.

Policies, guidelines and procedures

The Board's ATIP unit continued to support managers and program areas by providing timely advice and guidance on policies, guidelines and procedures. Through ongoing consultation and collaboration, the unit helped ensure consistent application of requirements, strengthened compliance practices, and supported informed decision-making across the organization.

Proactive publication under Part 2 of the *Access to Information Act*

Proactive publication under Part 2 of the *Access to Information Act* requires federal institutions to automatically publish certain types of information without waiting for specific requests. This includes materials like travel expenses, reclassification of positions and contracts over $10,000. The goal is to enhance transparency and accountability by making government information readily accessible to the public.

The table below outlines the Board’s proactive publication requirements and the percentage of time these requirements were met for 2025-2026.

Table 2. Proactive publications requirements table

Legislative Requirement	Section of ATIA	Publication Timeline	Does requirement apply to your institution? (Y/N)	Internal group(s) or positions(s) responsible for fulfilling requirement	% of proactive publication requirements published within legislated timelines*	Link to web page where published**
Applies to all Government Institutions as defined in section 3 of the *Access to Information Act*						
Travel Expenses	82	Within 30 days after the end of the month of reimbursement	Y	Administrative Services	100	Government Travel Expenses

Hospitality Expenses	83	Within 30 days after the end of the month of reimbursement	Y	Administrative Services	92	Hospitality Expenses
Reports tabled in Parliament	84	Within 30 days after tabling	Y	Strategic Planning and Corporate Services	100	Open Government Portal
Apply to government entities or Departments, agencies, and other bodies subject to the Act and listed in Schedules I, I.1, or II of the *Financial Administration Act*						
Contracts over $10,000	86	Q1-3: Within 30 days after the quarter Q4: Within 60 days after the quarter	Y	Administrative Services	45	Search Government Contracts over $10,000
Grants & Contributions over $25,000	87	Within 30 days after the quarter	Y	Administrative Services	100	Grants and Contributions
Packages of briefing materials prepared for new or incoming deputy heads or equivalent	88(a)	Within 120 days after appointment	Y	Communications Division	100	Open Government Portal
Titles and reference numbers of memoranda prepared for a deputy head or equivalent, that is received by their office	88(b)	Within 30 days after the end of the month received	Y	Office of the Chair	N/A	Briefing Note Titles and Numbers
Packages of briefing materials prepared for a deputy head or equivalent's appearance before a committee of Parliament	88(c)	Within 120 days after appearance	Y	Office of the Chair	N/A	Open Government Portal

Applies to government institutions that are departments named in Schedule I to the *Financial Administration Act* or portions of the core public administration named in Schedule IV to that *Act* (i.e. government institutions for which Treasury Board is the employer)						
Reclassification of positions	85	Within 120 days after the quarter	Y	Administrative Services	100	Position Reclassification
Apply to Ministers' Offices (therefore apply to any institution that performs proactive publication on behalf of a Minister's Office)						
Packages of briefing materials prepared by a government institution for new or incoming ministers	74(a)	Within 120 days after appointment	Y	Communications Division	N/A	Open Government Portal
Titles and reference numbers of memoranda prepared by a government institution for the minister, that is received by their office	74(b)	Within 30 days after the end of the month received	N	Office of the Chair	N/A	
Package of question period notes prepared by a government institution for the minister and in use on the last sitting day of the House of Commons in June and December	74(c)	Within 30 days after last sitting day of the House of Common in June and December	Y	Communications Division	N/A	Question Period Notes
Packages of briefing materials prepared by a government institution for a minister's appearance	74(d)	Within 120 days after appearance	Y	Office of the Chair	N/A	Open Government Portal

before a committee of Parliament						
Travel Expenses	75	Within 30 days after the end of the month of reimbursement	N		N/A	
Hospitality Expenses	76	Within 30 days after the end of the month of reimbursement	N		N/A	
Contracts over $10,000	77	Q1-3: Within 30 days after the quarter Q4: Within 60 days after the quarter	N		N/A	
Ministers' Offices Expenses *Note: This consolidated report is currently published by TBS on behalf of all institutions.*	78	Within 120 days after the fiscal year	N		N/A	

Throughout the 2025-2026 fiscal year, the Board maintained its proactive disclosure program through established processes, regular monitoring, and monthly reporting to senior management and the Office of the Chair. These measures have supported the consistent fulfillment of legislative obligations and the timely publication of information. Building on this success, the Board will continue to learn from its experience, monitor outcomes, and make adjustments as necessary to ensure its proactive disclosure practices remain effective, efficient, and responsive to changing operational requirements. Initiatives and projects to improve access to information.

In today's digital age, access to information is essential. The Board is working on key projects that use innovation to protect and manage information, improve access to justice, boost productivity and foster an inclusive culture that empowers staff to support all Veterans.

We strive to be open and transparent as an organization so that Veterans and Canadians can hold the Board accountable for its actions and decisions.

Digitization of hearing recordings

The digitization of hearing recordings allows for enhanced access to historical hearing recordings. It ensures the preservation of the information and streamlines the record retrieval process by reducing the time and effort needed to access recordings.

The digitization of hearing recordings on cassette tapes began in March 2023 with over 115,700 cassettes that needed to be digitized.

From April 1, 2025, to March 31, 2026, 25 students that were hired through the Federal Student Work Experience Program (FSWEP) worked on the cassette digitization project. During that time, their team processed over 74,200 cassettes on top of the more than 47,100 cassettes processed the year prior. This resulted in nearly 121,400 cassettes digitized at the completion of the project.

Following the cassette project, some of these students transitioned to work on the Physical Records Digitization project.

Physical Records Digitization project

The Board began uploading historical client files and physical records via digital imaging to client files within the Client Service Delivery Network (CSDN). This work creates a more accessible, centralized and defensible source of client information.

The initiative supports the ATIP program by improving the completeness and reliability of client records, reducing reliance on physical files, and enabling more efficient searches and retrieval of information responsive to requests

Modernization of hearing recording process

During the 2025-2026 fiscal year, the Board completed the transition from legacy handheld recording devices to a digital-first, MS Teams recording process. The new approach improves storage security, accessibility and retrieval of hearing recordings. It also reduces the risk of data loss or unauthorized disclosure and supports more timely responses to ATIP requests.

In addition, the Board is exploring further enhancements, including automated transcription, to improve searchability, accessibility and operational efficiency.

SharePoint

The Board continued preparations to transition information from shared network drives to SharePoint. This work included reviewing information holdings, identifying access requirements and assessing the sensitivity of records before migration.

The transition also required the Board to revamp its retention and disposition schedule to reflect the significant differences between the two information environments. The updated schedule will support more consistent classification, retention and timely disposition of records.

Together, these initiatives support the ATIP program by improving the organization, accessibility and lifecycle management of information, facilitating searches for responsive records, and helping ensure that personal and sensitive information is appropriately protected.

ATIPXpress

During the 2025-2026 reporting period, the Board continued to leverage ATIPXpress as its primary case management solution for administering access to information and privacy requests. The system supports the end-to-end management of ATIP files, including request intake, workflow management, records processing, deadline monitoring, reporting and case tracking.

Over the past year, the Board's ATIP unit focused on maximizing the benefits of the platform by refining business processes, enhancing data quality, and leveraging system functionality to support efficient and consistent request processing. The system has contributed to improved oversight of caseloads, streamlined workflow management, and strengthened the Board's ability to monitor performance and meet statutory obligations.

The unit continues to work with system administrators and stakeholders to identify opportunities for enhancements and ensure the platform remains responsive to operational and reporting requirements. Ongoing improvements will support the effective management of the Board's ATIP program and the delivery of high-quality service to Canadians.

Monitoring and compliance

The Board's ATIP unit actively monitors and manages access to information and privacy requests throughout their lifecycle to support timely processing and compliance with legislative requirements. Ongoing oversight of workload, deadlines and case progress helps ensure requests are administered efficiently and effectively.

To support effective oversight and decision-making, the ATIP unit prepares monthly reports for senior management and the office of the Chair. One report provides a snapshot of current operational activities, including requests received, pages processed and pages released during the fiscal year to date. A second report presents workload and performance trends over a five-year period, enabling analysis of changes in request volumes, complexity and processing demands.

The reports also highlight emerging issues, risks, and operational pressures, such as shifts in workload, competing priorities, or resource considerations. This reporting framework supports informed decision-making, facilitates proactive workload management, and helps ensure the ATIP program remains responsive to evolving organizational needs.

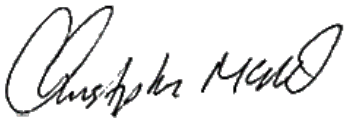
Annex A: 2025 Delegation Order on the *Access to Information Act* and *Privacy Act*

The Chair of the Veterans Review and Appeal Board, pursuant to Section 73 of the *Access to Information Act* and Section 73 of the *Privacy Act*, hereby designates the persons holding the positions set out in the schedule hereto, or the persons occupying on an acting basis those positions, to exercise the powers, duties and functions of the Chair as the head of the Veterans Review and Appeal Board, under the provisions of the *Act* and related regulations set out in the schedule opposite each position. This designation replaces all previous delegation orders.

Schedule

Position	*Access to Information Act* and Regulations	*Privacy Act* and Regulations
Director General	Full authority	Full authority
ATIP Coordinator	Full authority	Full authority
ATIP Deputy Coordinator	Full authority	Full authority
Senior ATIP Officer	Sections of the *Act*: 4(2.1), 7(a), 7(b), 8(1), 9, 11(2)(3)(4)(5)(6), 12(2)(b),12(3)(b), 13, 16, 17, 19, 20, 21, 22, 22.1, 23, 24, 25, 26. Sections of the Regulations: 6(1), 7(2), 7(3)	Sections of the *Act*: 14(a), 14(b), 15, 17(2)(b), 17(3)(b), 18(2), 19, 22, 23, 24, 25, 26, 27, 28. Sections of the Regulations: 9, 11(2), 11(4)

Signed in Charlottetown, this first day of September, 2025.



Christopher J. McNeil

Chairperson, Veterans Review and Appeal Board

Annex B: Statistical reports on the *Access to Information Act*

Government of Canada / Gouvernement du Canada

Statistical Report on the *Access to Information Act*

Name of institution: Veterans Review and Appeal Board

Reporting period: 2025/04/01 to 2026/03/31

Section 1: Requests Under the *Access to Information Act*

1.1 Number of requests

		Number of Requests
Received during reporting period		8
Outstanding from previous reporting periods		0
• Outstanding from previous reporting period	0	
• Outstanding from more than one reporting period	0	
Total		**8**
Closed during reporting period		7
Carried over to next reporting period		1
• Carried over within legislated timeline	1	
• Carried over beyond legislated timeline	0	

1.2 Sources of requests

Source	Number of Requests
Media	0
Academia	0
Business (private sector)	1
Organization	1
Public	6
Decline to Identify	0
Total	**8**

1.3 Channels of requests

Source	Number of Requests
Online	8
E-mail	0
Mail	0
In person	0
Phone	0
Fax	0
Total	**8**

Section 2: Informal Requests

2.1 Number of informal requests

		Number of Requests
Received during reporting period		12
Outstanding from previous reporting periods		0
• Outstanding from previous reporting period	0	

• Outstanding from more than one reporting period	0	
Total		**12**
Closed during reporting period		12
Carried over to next reporting period		0

2.2 Completion time of informal requests

Completion Time							
0 to 15 Days	**16 to 30 Days**	**31 to 60 Days**	**61 to 120 Days**	**121 to 180 Days**	**181 to 365 Days**	**More Than 365 Days**	**Total**
12	0	0	0	0	0	0	**12**

2.3 Pages released and re-released informally

Less Than 500 Pages Released and Re-released		500-10000 Pages Released and Re-released		More Than 10000 Pages Released and Re-released	
Number of Requests	Number of pages	Number of Requests	Number of pages	Number of Requests	Number of pages
11	356	0	0	1	11532

Section 3: Applications to the Information Commissioner on Declining to Act on Requests

	Number of Requests
Outstanding from previous reporting period	0
Sent during reporting period	1
Total	**1**
Approved by the Information Commissioner during reporting period	0
Declined by the Information Commissioner during reporting period	1
Withdrawn during reporting period	0
Carried over to next reporting period	0

Section 4: Requests Closed During the Reporting Period

4.1 Disposition and completion time

	Completion Time							
Disposition of Requests	0 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	Total
All disclosed	1	1	0	0	0	0	0	**2**
Disclosed in part	1	0	0	0	0	0	0	**1**
All exempted	0	0	0	0	0	0	0	**0**
All excluded	0	0	0	0	0	0	0	**0**
No records exist	1	0	0	0	0	0	0	**1**
Request transferred	0	0	0	0	0	0	0	**0**
Request abandoned	1	0	0	0	0	0	0	**1**
Neither confirmed nor denied	2	0	0	0	0	0	0	**2**
Declined to act with the approval of the Information Commissioner	0	0	0	0	0	0	0	**0**
Total	**6**	**1**	**0**	**0**	**0**	**0**	**0**	**7**

4.2 Exemptions

Section	Number of Requests	Section	Number of Requests	Section	Number of Requests	Section	Number of Requests
13(1)(a)	0	16(2)	0	18(a)	0	20.1	0
13(1)(b)	0	16(2)(a)	0	18(b)	0	20.2	0
13(1)(c)	0	16(2)(b)	0	18(c)	0	20.4	0
13(1)(d)	0	16(2)(c)	0	18(d)	0	21(1)(a)	0
13(1)(e)	0	16(3)	0	18.1(1)(a)	0	21(1)(b)	0
14	0	16.1(1)(a)	0	18.1(1)(b)	0	21(1)(c)	0
14(a)	0	16.1(1)(b)	0	18.1(1)(c)	0	21(1)(d)	0
14(b)	0	16.1(1)(c)	0	18.1(1)(d)	0	22	0
15(1)	0	16.1(1)(d)	0	19(1)	1	22.1(1)	0
15(1) - I.A.*	0	16.2(1)	0	20(1)(a)	0	23	0
15(1) - Def.*	0	16.3	0	20(1)(b)	0	23.1	0
15(1) - S.A.*	0	16.4(1)(a)	0	20(1)(b.1)	0	24(1)	0
16(1)(a)(i)	0	16.4(1)(b)	0	20(1)(c)	0	26	1
16(1)(a)(ii)	0	16.5	0	20(1)(d)	0		
16(1)(a)(iii)	0	16.6	0				
16(1)(b)	0	17	0				
16(1)(c)	0						
16(1)(d)	0						

* I.A.: International Affairs Def.: Defence of Canada S.A.: Subversive Activities

4.3 Exclusions

Section	Number of Requests	Section	Number of Requests	Section	Number of Requests
68(a)	0	69(1)	0	69(1)(g) re (a)	0
68(b)	0	69(1)(a)	0	69(1)(g) re (b)	0
68(c)	0	69(1)(b)	0	69(1)(g) re (c)	0
68.1	0	69(1)(c)	0	69(1)(g) re (d)	0
68.2(a)	0	69(1)(d)	0	69(1)(g) re (e)	0
68.2(b)	0	69(1)(e)	0	69(1)(g) re (f)	0
		69(1)(f)	0	69.1(1)	0

4.4 Format of information released

Paper	Electronic				Other
	E-record	Data set	Video	Audio	
1	2	0	0	0	0

4.5 Complexity

4.5.1 Relevant pages processed and disclosed for paper, e-record and dataset formats

Number of Pages Processed	Number of Pages Disclosed	Number of Requests
178	123	6

4.5.2 Relevant pages processed per request disposition for paper, e-record and dataset formats by size of requests

Disposition	Less Than 500 Pages Processed		500-10 000 Pages Processed		More Than 10 000 Pages Processed	
	Number of Requests	Pages Processed	Number of Requests	Pages Processed	Number of Requests	Pages Processed
All disclosed	2	4	0	0	0	0
Disclosed in part	1	174	0	0	0	0
All exempted	0	0	0	0	0	0
All excluded	0	0	0	0	0	0
Request abandoned	1	0	0	0	0	0
Neither confirmed nor denied	2	0	0	0	0	0
Declined to act with the approval of the Information Commissioner	0	0	0	0	0	0
Total	**6**	**178**	**0**	**0**	**0**	**0**

4.5.3 Relevant minutes processed and disclosed for audio and video formats

Number of Minutes Processed	Number of Minutes Disclosed	Number of Requests
0	0	0

4.5.4 Relevant minutes processed per request disposition for audio and video formats

Disposition	Number of Requests	Minutes Processed
All disclosed	0	0
Disclosed in part	0	0
All exempted	0	0
All excluded	0	0
Request abandoned	0	0
Neither confirmed nor denied	0	0
Declined to act with the approval of the Information Commissioner	0	0
Total	**0**	**0**

4.5.5 Other complexities

Disposition	Consultation Required	Legal Advice Sought	Other	Total
All disclosed	0	0	0	**0**
Disclosed in part	0	0	0	**0**
All exempted	0	0	0	**0**

All excluded	0	0	0	**0**
Request abandoned	0	0	0	**0**
Neither confirmed nor denied	0	0	0	**0**
Declined to act with the approval of the Information Commissioner	0	0	0	**0**
Total	**0**	**0**	**0**	**0**

4.6 Closed requests

4.6.1 Requests closed within legislated timelines

Number of requests closed within legislated timelines	7
Percentage of requests closed within legislated timelines (%)	100

4.7 Deemed refusals

4.7.1 Reasons for not meeting legislated timelines

Number of requests closed past the legislated timelines	Principal Reason			
	Interference with operations/ Workload	External Consultation	Internal Consultation	Other
0	0	0	0	0

4.7.2 Requests closed beyond legislated timelines (including any extension taken)

Number of days past legislated timelines	Number of requests past legislated timeline where no extension was taken	Number of requests past legislated timeline where an extension was taken	Total
1 to 15 days	0	0	**0**
16 to 30 days	0	0	**0**
31 to 60 days	0	0	**0**
61 to 120 days	0	0	**0**
121 to 180 days	0	0	**0**
181 to 365 days	0	0	**0**
More than 365 days	0	0	**0**
Total	**0**	**0**	**0**

Section 5: Extensions

5.1 Reasons for extensions and disposition of requests

Disposition of Requests Where an Extension Was Taken	9(1)(a) Interference With Operations/ Workload	9(1)(b) Consultation		9(1)(c) Third-Party Notice
		Section 69	Other	
All disclosed	0	0	0	0
Disclosed in part	0	0	0	0
All exempted	0	0	0	0
All excluded	0	0	0	0
Request abandoned	0	0	0	0
No records exist	0	0	0	0
Declined to act with the approval of the Information Commissioner	0	0	0	0
Total	**0**	**0**	**0**	**0**

5.2 Length of extensions

Length of Extensions	9(1)(a) Interference With Operations/ Workload	9(1)(b) Consultation		9(1)(c) Third-Party Notice
		Section 69	Other	
30 days or less	0	0	0	0
31 to 60 days	0	0	0	0
61 to 120 days	0	0	0	0
121 to 180 days	0	0	0	0
181 to 365 days	0	0	0	0
365 days or more	0	0	0	0
Total	**0**	**0**	**0**	**0**

Section 6: Fees

Fee Type	Fee Collected		Fee Waived		Fee Refunded	
	Number of Requests	Amount	Number of Requests	Amount	Number of Requests	Amount
Application	6	$30.00	0	$0.00	1	$5.00
Other fees	0	$0.00	0	$0.00	0	$0.00
Total	**6**	**$30.00**	**0**	**$0.00**	**1**	**$5.00**

Section 7: Consultations Received From Other Institutions and Organizations

7.1 Consultations received from other Government of Canada institutions and other organizations

Consultations	Other Government of Canada Institutions	Number of Pages to Review	Other Organizations	Number of Pages to Review
Received during the reporting period	1	1125	0	0
Outstanding from the previous reporting period	0	0	0	0
Total	**1**	**1125**	**0**	**0**
Closed during the reporting period	1	1125	0	0
Carried over within negotiated timelines	0	0	0	0
Carried over beyond negotiated timelines	0	0	0	0

7.2 Recommendations and completion time for consultations received from other Government of Canada institutions

Recommendation	Number of Days Required to Complete Consultation Requests							
	0 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	Total
Disclose entirely	1	0	0	0	0	0	0	**1**
Disclose in part	0	0	0	0	0	0	0	**0**
Exempt entirely	0	0	0	0	0	0	0	**0**
Exclude entirely	0	0	0	0	0	0	0	**0**
Consult other institution	0	0	0	0	0	0	0	**0**
Other	0	0	0	0	0	0	0	**0**
Total	**1**	**0**	**0**	**0**	**0**	**0**	**0**	**1**

7.3 Recommendations and completion time for consultations received from other organizations outside the Government of Canada

Recommendation	Number of Days Required to Complete Consultation Requests							
	0 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	Total
Disclose entirely	0	0	0	0	0	0	0	**0**
Disclose in part	0	0	0	0	0	0	0	**0**
Exempt entirely	0	0	0	0	0	0	0	**0**
Exclude entirely	0	0	0	0	0	0	0	**0**
Consult other institution	0	0	0	0	0	0	0	**0**
Other	0	0	0	0	0	0	0	**0**
Total Number of Consultations	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**

Section 8: Completion Time of Consultations on Cabinet Confidences

8.1 Requests with Legal Services

Number of Days	Fewer Than 500 Pages Processed		500-10000 Pages Processed		More Than 10000 Pages Processed	
	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed
1 to 15	0	0	0	0	0	0
16 to 30	0	0	0	0	0	0
31 to 60	0	0	0	0	0	0
61 to 120	0	0	0	0	0	0
121 to 180	0	0	0	0	0	0
181 to 365	0	0	0	0	0	0
More than 365	0	0	0	0	0	0
Total	**0**	**0**	**0**	**0**	**0**	**0**

8.2 Requests with Privy Council Office

Number of Days	Fewer Than 500 Pages Processed		500-10000 Pages Processed		More Than 10000 Pages Processed	
	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed
1 to 15	0	0	0	0	0	0
16 to 30	0	0	0	0	0	0
31 to 60	0	0	0	0	0	0
61 to 120	0	0	0	0	0	0
121 to 180	0	0	0	0	0	0
181 to 365	0	0	0	0	0	0
More than 365	0	0	0	0	0	0
Total	**0**	**0**	**0**	**0**	**0**	**0**

Section 9: Investigations and Reports of finding

9.1 Investigations

Section 32 Notice of intention to investigate	Subsection 30(5) Ceased to investigate	Section 35 Formal Representations
0	0	0

9.2 Investigations and Reports of finding

Subsection 37(1) Initial Reports			Subsection 37(2) Final Reports		
Received	Containing recommendations issued by the Information Commissioner	Containing an intent to issue an order by the Information Commissioner	Received	Containing recommendations issued by the Information Commissioner	Containing orders issued by the Information Commissioner
0	0	0	0	0	0

Section 10: Court Action

10.1 Court actions on complaints

Section 41				
Complainant (1)	Institution (2)	Third Party (3)	Privacy Commissioner (4)	Total
0	0	0	0	**0**

10.2 Court actions on third party notifications under paragraph 28(1)(b)

Section 44 - under paragraph 28(1)(b)
0

Section 11: Resources Related to the *Access to Information Act*

11.1 Allocated Costs

Expenditures		Amount
Salaries		$76,356
Overtime		$0
Goods and Services		$4,819
• Professional services contracts	$0	
• Other	$4,819	
Total		**$81,175**

11.2 Human Resources

Resources	Person Years Dedicated to Access to Information Activities
Full-time employees	0.889
Part-time and casual employees	0.206
Regional staff	0.000
Consultants and agency personnel	0.000
Students	0.000
Total	**1.095**

Note: Enter values to three decimal places.

Annex C: Supplemental statistical report on the *Access to information Act* and *Privacy Act*

Government of Canada / Gouvernement du Canada

Supplemental Statistical Report on the *Access to Information Act* and the *Privacy Act*

Name of institution: Veterans Review and Appeal Board

Reporting period: 2025-04-01 to 2026-03-31

Section 1: Requests Carried Over and Active Complaints Under the *Access to Information Act*

1.1 Requests carried over to next reporting period, broken down by reporting period received

Reporting Period Requests Carried Over Were Received	Requests Carried Over that are *Within* Legislated Timelines as of March 31, 2026	Requests Carried Over that are *Beyond* Legislated Timelines as of March 31, 2026	Total
Received in 2025-26	1	0	**1**
Received in 2024-25	0	0	**0**
Received in 2023-24	0	0	**0**
Received in 2022-23	0	0	**0**
Received in 2021-22	0	0	**0**
Received in 2020-21	0	0	**0**
Received in 2019-20	0	0	**0**
Received in 2018-19	0	0	**0**
Received in 2017-18	0	0	**0**
Received in 2016-17 or earlier	0	0	**0**
Total	**1**	**0**	**1**

Row 11, Col. 3 of Section 1.1 must equal Row 7, Col. 1 of Section 1.1 of the 2025-26 Statistical Report on the *Access to Information Act*

1.2 Active complaints with the Information Commissioner of Canada, broken down by reporting period received

Reporting Period Active Complaints Were Received by Institution	Number of Active Complaints
Received in 2025-26	0
Received in 2024-25	0
Received in 2023-24	0
Received in 2022-23	0
Received in 2021-22	0
Received in 2020-21	0
Received in 2019-20	0
Received in 2018-19	0
Received in 2017-18	0
Received in 2016-17 or earlier	0
Total	**0**

Section 2: Requests Carried Over and Active Complaints Under the *Privacy Act*

2.1 Requests carried over to next reporting period, broken down by reporting period received

Reporting Period Requests Carried Over Were Received	Requests Carried Over that are *Within* Legislated Timelines as of March 31, 2026	Requests Carried Over that are *Beyond* Legislated Timelines as of March 31, 2026	Total
Received in 2025-26	0	0	**0**

Received in 2024-25	0	0	**0**
Received in 2023-24	0	0	**0**
Received in 2022-23	0	0	**0**
Received in 2021-22	0	0	**0**
Received in 2020-21	0	0	**0**
Received in 2019-20	0	0	**0**
Received in 2018-19	0	0	**0**
Received in 2017-18	0	0	**0**
Received in 2016-17 or earlier	0	0	**0**
Total	**0**	**0**	**0**

Row 11, Col. 3 of Section 2.1 must equal Row 7, Col. 1 of Section 1.1 of the 2025-26 Statistical Report on the *Privacy Act*

2.2 Active complaints with the Privacy Commissioner of Canada, broken down by reporting period received

Reporting Period Active Complaints Were Received by Institution	Number of Active Complaints
Received in 2025-26	0
Received in 2024-25	0
Received in 2023-24	0
Received in 2022-23	0
Received in 2021-22	0
Received in 2020-21	0
Received in 2019-20	0
Received in 2018-19	0
Received in 2017-18	0
Received in 2016-17 or earlier	0
Total	**0**

Section 3: Universal Access under the Privacy Act

How many requests were received from foreign nationals outside of Canada in 2025-26?	0

Row 1, Col. 1 of Section 3 must be equal to or less than Row 1, Col. 1 of Section 1.1 of the 2025-26 Statistical Report on the *Privacy Act*

Canada